

## 7 Places to Get Useful Advice and Information

### 7-1 Consultation Services

A variety of consultation services are provided by foreign language speaking staff for those who are not confident in their Japanese abilities.

Volunteer interpreters are on hand when you need help regarding paperwork, procedures, or during consultations at government offices, such as ward offices. You need to request an interpreter (free of charge) through government offices.

Inquiries: International Relations and Cooperation Division,  
Hiroshima Peace Culture Foundation // **Tel:** 082-242-8879

**Note:** Unless otherwise stated, services are only available in Japanese.

Consultation Topic	Name, Telephone Number (etc)	Office Hours, Languages (etc)
<ul style="list-style-type: none"> <li>All aspects of daily life</li> </ul>	<p><b>Hiroshima City Consultation Service for International Residents</b></p> <p><b>Address:</b> 1-5 Nakajima-cho, Naka-ku International Exchange Lounge, International Conference Center Hiroshima 1F</p> <p><b>Tel:</b> 082-241-5010 <b>Fax:</b> 082-242-7452 soudan@pcf.ciy.hiroshima.jp</p>	<p>Mon to Fri 9 am – 4 pm (Except for national holidays, August 6 and December 29 – January 3)</p> <p><b>Languages available</b> Chinese, Spanish, Portuguese, Vietnamese and English speaking staff (Other languages available with the help of volunteer interpreters and translation computer tablets.)</p> <ul style="list-style-type: none"> <li>Consultation services with Immigration Services Agency staff available on the 2nd Friday of every month from 1:30 pm – 4 pm (reservations necessary)</li> </ul>
	<p><b>Aki Ward Office Consultation Service</b></p> <p><b>Address:</b> 3-4-36 Funakoshi-minami, Aki-ku Community Coordination Division Aki Ward Office 2F</p>	<p>2nd Wed (Portuguese) 3rd Thurs (Spanish)</p> <p>10:15 am – 12:30 pm, 1:30 pm – 4 pm</p>
	<p><b>Moto-machi Management Office Consultation Service</b></p> <p><b>Address:</b> 19-5 Moto-machi Naka-ku Moto-machi Management Office</p>	<p>2nd Tues (Chinese)</p> <p>10:15 am – 12:30 pm, 1:30 am – 4 pm</p>
<ul style="list-style-type: none"> <li>Visa status</li> <li>Social security</li> <li>Working conditions</li> <li>Legal advice</li> <li>Human rights</li> <li>Daily life</li> </ul>	<p><b>Hiroshima International Center</b> Consultation Service for Foreign Residents</p> <p>8-18 Naka-machi, Naka-ku Hiroshima Crystal Plaza 6F</p> <p>Toll-free number for consultations <b>Tel:</b> 0120-783-806</p>	<p>Consultations about daily life Mon to Fri 8:30 am – 7 pm Sat 9:30 am – 6pm</p> <p>Consultations about visa status, social security, working conditions, etc Thurs, Sat 10 am – 12 pm 1 pm – 4 pm (Except for national holidays, and December 28 – January 4)</p> <p><b>Languages available</b> English, Chinese, Vietnamese, Korean, Tagalog, Portuguese, Indonesian, Thai, Spanish, and Nepali (Interpretation services available via telephone)</p>
<ul style="list-style-type: none"> <li>Visas</li> <li>Residence status</li> <li>Permanent residence</li> <li>Naturalization</li> <li>International marriage</li> </ul> <p>etc</p>	<p><b>Immigration Services Agency</b> Immigration Information Center</p> <p><b>Tel:</b> 0570-01-3904 03-5796-7112</p>	<p>Mon to Fri 8:30 am – 5:15 pm</p> <p><b>Languages available</b> English, Korean, Chinese, Spanish, and others</p>
	<p><b>Visa Support Center Hiroshima</b></p> <p><b>Address:</b> 8-26 Kami-hatchobori, Naka-ku Maple Hatchobori #803</p> <p><b>Tel:</b> 082-223-5581</p>	<p>Mon, Tues, Wed, Fri 10 am – 5 pm</p> <ul style="list-style-type: none"> <li>Reservations necessary</li> </ul>

Consultation Topic	Name, Telephone Number (etc)	Office Hours, Languages (etc)
<ul style="list-style-type: none"> <li>Human rights</li> </ul>	<b>Ministry of Justice Foreign-language Human Rights Hotline</b> <b>Tel:</b> 0570-09-0911	Mon to Fri 9 am – 5 pm (Except national holidays, and December 29 – January 3)  <b>Languages available</b> English, Chinese, Korean, Filipino, Portuguese, Vietnamese, Nepali, Spanish, Indonesian, and Thai
<ul style="list-style-type: none"> <li>Labor conditions</li> </ul>	<b>Hiroshima Foreign Workers Labor Conditions Consultation Service</b> (Hiroshima Labor Bureau Inspection Division)  <b>Address:</b> 6-30 Kami-hatchobori, Naka-ku Joint Government Building No. 2, 5F  <b>Tel:</b> 082-221-9242	9 am – 12 pm 1 pm – 4:30 pm  <b>Languages available</b> Portuguese and Spanish (Mon, Tues, Thurs, Fri) Chinese (Fri)
	<b>Hiroshima Central Foreign Workers Labor Conditions Consultation Service</b> (Hiroshima Central Labor Standards Inspection Office)  <b>Address:</b> 6-30 Kami-hatchobori, Naka-ku Joint Government Building No. 2, 1F  <b>Tel:</b> 082-221-2460	9:30 am – 12 pm 1pm – 5 pm  <b>Languages available</b> Vietnamese (Tues)
<ul style="list-style-type: none"> <li>Employment</li> </ul>	<b>Hiroshima Foreign Residents Employment Service Office</b>  <b>Address:</b> 8-2 Kami-hatchobori, Naka-ku (Hello Work Hiroshima Office)  <b>Tel:</b> 082-228-0522	Mon to Fri 10 am – 4 pm  <b>Languages available</b> Portuguese and Spanish (Mon, Thurs, 2nd and 4th Wed) Chinese (Mon to Fri) English (Tues)
	<b>Hello Work Hiroshima Higashi</b>  <b>Address:</b> 13-7 Hikarigaoka, Higashi-ku  <b>Tel:</b> 082-264-8609	Mon, Wed 10 am – 4:30 pm  <b>Languages available</b> Portuguese and Spanish
<ul style="list-style-type: none"> <li>Opinions/ comments about municipal government</li> <li>Problems in your daily life</li> <li>Traffic accidents</li> </ul>	<b>Hiroshima City Citizens Consultation Center</b>  <b>Address:</b> 1-6-34 Kokutaiji-machi, Naka-ku (Hiroshima City Hall main building 1F)  <b>Tel:</b> 082-504-2120	Mon to Fri 8:30 am – 5 pm (Except for national holidays, August 6, and December 29 – January 3)
<ul style="list-style-type: none"> <li>General administrative paperwork and procedures</li> </ul>	<b>Ministry of Internal Affairs and Communications Administrative Counselling Center <i>Kikumimi</i></b>  <b>Address:</b> 6-30 Kami-Hatchobori, Naka-ku Joint Government Building No. 4, 13F  <b>Tel:</b> 0570-090110 (Nationwide) <b>Tel:</b> 082-222-1100 (Hiroshima) kikumimi.japan@soumu.go.jp (English only)	Mon to Fri 8:30 am – 5:15 pm (Except for national holidays and December 29 – January 3)  <ul style="list-style-type: none"> <li>Consultations via handheld translation devices</li> <li>Accepts consultations in English via email</li> </ul>
<ul style="list-style-type: none"> <li>Domestic violence by a spouse or partner</li> </ul>	<b>Spousal Domestic Violence Counseling and Support Center</b>  <b>Address:</b> 11-27 Fujimi-cho, Naka-ku (Hiroshima City Public Health Center 3F) <b>Tel:</b> 082-545-7498 <b>Fax:</b> 082-249-8012	Mon to Fri 10 am – 5 pm  (Except for national holidays, August 6, and December 29-January 3)  <ul style="list-style-type: none"> <li>Female consultation staff are on hand</li> </ul>
	<b>Telephone Consultation Service During Holidays</b>  <b>Tel:</b> 082-252-5578	Sat, Sun, national holidays, and August 6 10 am – 5 pm (Except for December 29 – January 3)

Consultation Topic	Name, Telephone Number (etc)	Office Hours, Languages (etc)
<ul style="list-style-type: none"> <li>Victims of violence</li> </ul>	<p><b>Hiroshima City Violence Consultation Center</b></p> <p><b>Address:</b> 1-6-34 Kokutaiji-machi, Naka-ku (Hiroshima City Hall main building 12F)</p> <p><b>Tel:</b> 082-504-2710 <b>Fax:</b> 082-504-2712</p>	<p>Mon to Fri 8:30 am – 5 pm (Except for national holidays, August 6, and December 29 – January 3)</p> <ul style="list-style-type: none"> <li>Life safety consultation staff are on hand</li> </ul>
<ul style="list-style-type: none"> <li>Support for victims of crime, etc</li> </ul>	<p><b>Hiroshima City General Consultation Service for Victims of Crime</b></p> <p><b>Address:</b> 1-6-34 Kokutaiji-machi, Naka-ku (Hiroshima City Hall main building 12F)</p> <p><b>Tel:</b> 082-504-2722</p>	<p>Mon to Fri 8:30 am – 5:15 pm (Except for national holidays, August 6, and December 29 – January 3)</p>
<ul style="list-style-type: none"> <li>All aspects of medical care</li> </ul>	<p><b>Hiroshima City Healthcare Safety Support Center</b></p> <p><b>Address:</b> 1-6-34 Kokutaiji-machi, Naka-ku (Hiroshima City Hall main building 13F)</p> <p><b>Tel:</b> 082-504-2051 <b>Fax:</b> 082-504-2258</p>	<p>Mon to Fri 9 am – 3 pm (Except for national holidays, August 6, and December 29 – January 3)</p>
<ul style="list-style-type: none"> <li>Emergencies</li> </ul>	<p><b>Hiroshima Region Urban Area Emergency Consultation Center</b></p> <p><b>Tel:</b> #7119 or 082-246-2000</p>	<p>24 hours</p>
<ul style="list-style-type: none"> <li>Emergencies (Children)</li> </ul>	<p><b>Child Emergency Telephone Consultations</b></p> <p><b>Tel:</b> #8000 or 082-505-1399</p>	<p>Everyday 7 pm – 8 am (overnight)</p>
<ul style="list-style-type: none"> <li>Consumer problems (door-to-door sales, etc)</li> <li>Loan problems</li> </ul>	<p><b>Hiroshima City Consumer Affairs Center</b></p> <p><b>Address:</b> 6-27 Moto-machi, Naka-ku AQ'A Hiroshima Center City 8F</p> <p><b>Tel:</b> 082-225-3300 <b>Consumer Hotline:</b> 188 <b>Fax:</b> 082-221-6282</p>	<p>10 am – 7 pm (Except for Tues and December 29 – January 3)</p> <ul style="list-style-type: none"> <li>Consumer issues consultation staff are on hand</li> </ul>
<ul style="list-style-type: none"> <li>Mental health</li> </ul>	<p><b>Hiroshima City Mental Health and Welfare Center</b></p> <p><b>Address:</b> 11-27 Fujimi-cho, Naka-ku (Hiroshima City Public Health Center 4F)</p> <p><b>Tel:</b> 082-245-7731</p>	<p>Mon to Fri 8:30 am – 5 pm (Except for national holidays, August 6, December 29 - January 3)</p> <ul style="list-style-type: none"> <li>Run with the help of volunteer interpreters</li> </ul>
<ul style="list-style-type: none"> <li>Childbirth</li> <li>Pregnancy</li> <li>Parenting</li> <li>Health</li> <li>etc</li> </ul>	<p><b>Ward Office Public Health Departments</b></p> <p>See page 18 for a list of divisions and further information</p>	<p>Mon-Fri 8:30 am – 5:15 pm (Except for national holidays, August 6, December 29 – January 3)</p>
<ul style="list-style-type: none"> <li>Long-Term Care Insurance</li> <li>Concerns about long term care</li> </ul>	<p><b>Hiroshima City Long-Term Care Insurance Hotline</b></p> <p><b>Tel:</b> 082-504-2652 <b>Fax:</b> 082-504-2136</p>	<p>Mon-Fri 8:30 am – 5:15 pm (Except for national holidays, August 6, December 29 – January 3)</p>
<ul style="list-style-type: none"> <li>Truancy</li> <li>Reclusive behavior</li> <li>Studying/careers</li> </ul>	<p><b>Hiroshima City Youth Counselling Center</b></p> <p><b>Tel:</b> 082-242-2117</p>	<p>Mon-Sat 9 am – 5 pm (Except for national holidays, August 6, December 29 – January 3)</p>
<ul style="list-style-type: none"> <li>Bullying among children</li> <li>Children in crisis</li> </ul>	<p><b>Hiroshima City Youth Counselling Center (Bullying Emergency Hotline)</b></p> <p><b>Tel:</b> 082-242-2110</p>	<p>24 hours</p>

## 7-2 Municipal Organizations

### City Hall, Ward Offices and Branch Offices

When you phone a ward office, they will connect you to the appropriate division.

Name	Address	Tel	Fax
Hiroshima City Hall	1-6-34 Kokutaiji-machi, Naka-ku	082-245-2111	
Naka Ward Office	1-4-21 Kokutaiji-machi, Naka-ku	082-245-2111	082-541-3835
Higashi Ward Office	9-38 Higashi-kaniya-cho, Higashi-ku	082-245-2111	082-262-6986
Nukushina Branch Office	5-1-18 Nukushina, Higashi-ku	082-289-2000	
Minami Ward Office	1-5-44 Minami-machi, Minami-ku	082-245-2111	082-252-7179
Ninoshima Branch Office	752-74 Aza Yajita, Ninoshima-cho, Minami-ku	082-259-2511	
Nishi Ward Office	2-2-1 Fukushima-cho, Nishi-ku	082-245-2111	082-232-9783
Asaminami Ward Office	1-33-14 Furuichi, Asaminami-ku	082-245-2111	082-877-2299
Sato Branch Office	6-29-28 Midorii, Asaminami-ku	082-877-1311	
Gion Branch Office	2-48-7 Gion, Asaminami-ku	082-874-3311	
Numata Branch Office	7-64-8 Tomo-higashi, Asaminami-ku (Numata Civic Facilities Complex 2F)	082-848-1111	
Asakita Ward Office	4-13-13 Kabe, Asakita-ku	082-245-2111	082-815-3906
Shiraki Branch Office	2391-4 Oaza Akiyama, Shiraki-cho, Asakita-ku	082-828-1211	
Koyo Branch Office	5-13-7 Fukawa, Asakita-ku	082-842-1121	
Asa Branch Office	3052-1 Oaza Imuro, Asa-cho, Asakita-ku	082-835-1111	
Aki Ward Office	3-4-36 Funakoshi-minami, Aki-ku	082-245-2111	082-822-8069
Nakano Branch Office	3-20-9 Nakano, Aki-ku	082-893-2121	
Ato Branch Office	6257-2 Ato-cho, Aki-ku	082-856-0211	
Yano Branch Office	5-7-18 Yano-higashi, Aki-ku	082-888-1112	
Saeki Ward Office	2-5-28 Kairoen, Saeki-ku	082-245-2111	082-923-5098
Yuki Branch Office	166 Oaza Wada, Yuki-cho, Saeki-ku	0829-83-0111	0829-83-1129

### Waterworks Bureau Service Stations

Ward	Service Station	Address	Tel	Fax
Naka Ward	Chuo Service Station	9-32 Moto-machi, Naka-ku	082-221-5522	082-511-6925
Higashi Ward			082-511-6922	082-511-6925
Minami Ward			082-511-6933	082-221-3060
Nishi Ward			082-511-6944	082-221-3060
Asaminami Ward	Asaminami Service Station	1-33-14 Furuichi, Asaminami-ku	082-831-4565	082-877-0679
Asakita Ward	Asakita Service Station	4-13-13 Kabe, Asakita-ku	082-819-3958	082-814-8859
Aki Ward	Aki Service Station	3-4-36 Funakoshi-minami, Aki-ku	082-821-4949	082-823-6624
Saeki Ward	Saeki Service Station	2-11-41 Kairoen, Saeki-ku	082-923-4121	082-922-6985

### Sanitation Offices

Office names	Address	Tel
Naka Sanitation Office	1-5-1 Minami-yoshijima, Naka-ku	082-241-0779
Minami Sanitation Office	3-17-2 Shinonome, Minami-ku	082-286-9790
Nishi Sanitation Office	7-7-1 Shoko-center, Nishi-ku	082-277-6404
Asaminami Sanitation Office	4-4013-1 Tomo-kita, Asaminami-ku	082-848-3320
Asakita Sanitation Office	1471-8 Oaza Nakajima, Kabe-cho, Asakita-ku	082-814-7884
Aki Sanitation Office	2-3-18 Yano-shin-machi, Aki-ku	082-884-0322
Saeki Sanitation Office	1-4-48 Kairoen, Saeki-ku	082-922-9211

### Municipal Tax Office Municipal Resident Tax Sections

Office names	Address	Tel
Central Municipal Tax Office	Naka Ward Office	082-504-2564 (Naka Ward jurisdiction) 082-504-2751 (Minami Ward jurisdiction)
Eastern Municipal Tax Office	Higashi Ward Office	082-568-7719 (Higashi Ward and Aki Ward jurisdictions)
Western Municipal Tax Office	Nishi Ward Office	082-532-0942 (Nishi Ward jurisdiction) 082-532-1012 (Saeki Ward jurisdiction)
Northern Municipal Tax Office	Asaminami Ward Office	082-831-4935 (Asaminami Ward jurisdiction) 082-831-5016 (Asakita Ward jurisdiction)

### Payment Departments (Consultations about the collection of Residents Tax, etc)

Ward (etc)	Division	Tel	Email	Fax
Naka Ward	Collections Division I	082-504-0131	tyoshu1@city.hiroshima.lg.jp	082-249-3901
		082-504-0134		
Higashi Ward	Collections Division III	082-504-0321	tyoshu3@city.hiroshima.lg.jp	
Minami Ward	Collections Division I	082-504-0132	tyoshu1@city.hiroshima.lg.jp	
		082-504-0133		
Nishi Ward	Collections Division II	082-504-0211	tyoshu2@city.hiroshima.lg.jp	
		082-504-0212		
		082-504-0214		
Asaminami Ward	Collections Division IV	082-504-0411	tyoshu4@city.hiroshima.lg.jp	
Asakita Ward		082-504-0412		
		082-504-0413		
		082-504-0414		
Aki Ward	Collections Division III	082-504-0322	tyoshu3@city.hiroshima.lg.jp	
Saeki Ward	Collections Division II	082-504-0213	tyoshu2@city.hiroshima.lg.jp	
Outside Hiroshima City	Collections Division III	082-504-0323	tyoshu3@city.hiroshima.lg.jp	
		082-504-0324		
All Areas (Large-sum Tax Delinquency)	Special Delinquent Payment Division	082-504-2128	tokutai@city.hiroshima.lg.jp	

## Ward Office Public Health Departments (Consultations about health and welfare)

Ward	Address	Tel				
		Mutual Community Support Division	General Consultations	Welfare Division		Family and Health Services Division
					Long-term Care Section	
Naka Ward	〒730-8565 4-1-1 Ote-machi	082-504-2109 082-504-2528 082-504-2739 082-504-2174	082-504-2586	082-504-2569 082-504-2588	082-504-2570 082-504-2478	082-504-2571 082-504-2688 082-504-2572 082-504-2689 082-504-2331 082-504-2334 082-504-2443 082-504-2333
Higashi Ward	〒732-8510 9-34 Higashi-kaniya-cho	082-568-7735 082-568-7729 082-568-7794 082-261-0315	082-568-7731	082-568-7733 082-568-7734	082-568-7730 082-568-7732	082-568-7726 082-568-7727 082-568-7728
Minami Ward	〒734-8523 1-4-46 Minami-machi	082-250-4133 082-250-4108 082-250-4160 082-250-4134	082-250-4109	082-250-4131 082-250-4132	082-250-4107 082-250-4138	082-250-4104 082-250-4105 082-250-4141 082-250-4149 082-250-4155
Nishi Ward	〒733-8535 2-24-1 Fukushima-cho	082-294-6384 082-294-6235 082-294-6519 082-503-6288	082-294-6289	082-294-6342 082-294-6346	082-294-6218 082-294-6585	082-294-6117 082-294-6119 082-294-6583 082-294-6069 082-294-6135
Asaminami Ward	〒731-0194 1-38-13 Nakasu	082-831-4944 082-831-4942 082-831-5017 082-877-2146	082-831-4568	082-831-4945 082-831-4946	082-831-4941 082-831-4943	082-831-4940 082-831-5010 082-831-4973
Asakita Ward	〒731-0221 3-19-22 Kabe	082-819-0616 082-819-0586 082-819-0639 082-819-0617	082-819-0587	082-819-0605 082-819-0608	082-819-0585 082-819-0621	082-819-0576 082-819-0620
Aki Ward	〒736-8555 3-2-16 Funakoshi-minami	082-821-2820 082-821-2809 082-821-2827 082-821-2821	082-821-2810	082-821-2813 082-821-2816	082-821-2808 082-821-2823	082-821-2806
Saeki Ward	〒731-5195 1-4-5 Kairoen	082-943-9733 082-943-9731 082-943-9773 082-921-5010	082-943-9728	082-943-9732 082-943-9769	082-943-9729 082-943-9730	082-943-9726 082-943-9764

## Fire Services Bureau and Fire Stations

Name	Address	Tel	Fax
Hiroshima City Fire Services Bureau	5-20-12 Ote-machi, Naka-ku	082-246-8211	082-247-1645
Hiroshima City Naka Fire Station	5-20-12 Ote-machi, Naka-ku	082-541-2700	082-542-7720
Hiroshima City Higashi Fire Station	2-12-6 Hikari-machi, Higashi-ku	082-263-8401	082-263-7489
Hiroshima City Minami Fire Station	2-5-14 Matoba-cho, Minami-ku	082-261-5181	082-261-5191
Hiroshima City Nishi Fire Station	43-10 Miyako-machi, Nishi-ku	082-232-0381	082-232-3293
Hiroshima City Asaminami Fire Station	1-10-3 Midorii, Asaminami-ku	082-877-4101	082-877-9462
Hiroshima City Asakita Fire Station	4-26-13 Kabe-minami, Asakita-ku	082-814-4795	082-814-9931
Hiroshima City Aki Fire Station	3-12 Horikawa-machi, Kaita-cho, Aki-gun	082-822-4349	082-822-9119
Hiroshima City Saeki Fire Station	7-25-18 Itsukaichi-chuo, Saeki-ku	082-921-2235	082-921-5336

## 7-3 Foreign Diplomatic Offices and International Organizations

Name	Address	Tel
Consulate-General of the Republic of Korea in Hiroshima	5-9-17 Midori, Minami-ku	082-505-2100
Office of Thai Trade Representative, Hiroshima	3-7-47 Senda-machi, Naka-ku Hiroshima Prefectural Information Plaza 5F	082-249-9911
United Nations Institute for Training and Research (UNITAR) Hiroshima Office	5-44 Moto-machi, Naka-ku Hiroshima Chamber of Commerce and Industry Bldg, 5F	082-511-2424

## 7-4 Afterhours Emergency Care

Facility	Specialism	Mon to Fri	Saturdays	Sundays	Holidays
<b>Family doctors</b> This is a doctor who you see regularly, and who is familiar with your physical condition. As some doctors might be able to see you afterhours, it is best to have a family doctor.				Clinics designated to open on Sundays and national holidays can be found in the day's newspaper and on the City of Hiroshima website. Look for <small>とうばんい</small> 当番医 ( <i>tōban-i</i> ). 9 am – 5:30 pm	
<b>Hiroshima Citizens Hospital</b> 7-33 Moto-machi, Naka-ku Tel: 082-221-2291 Fax: 082-223-5514	Internal medicine and others	5 pm – 8:30 am (overnight)	8:30 am – 8:30 am (overnight)	8:30 am – 8:30 am (overnight)	8:30 am – 8:30 am (overnight)
<b>Funairi Citizens Hospital</b> 14-11 Funairi-saiwai-cho, Naka-ku Tel: 082-232-6195 Fax: 082-232-6156	Pediatrics	5 pm – 8:30 am (overnight)	8:30 am – 8:30 am (overnight)	8:30 am – 8:30 am (overnight)	8:30 am – 8:30 am (overnight)
<b>Asa Citizens Hospital</b> (Closed Aug 6 and Dec 29 to Jan 3) 2-1-1 Kabe-minami, Asakita-ku Tel: 082-815-5211 Fax: 082-814-1791	Pediatrics			6 pm – 10 pm	Closed

Facility	Specialism	Mon to Fri	Saturdays	Sundays	Holidays
<b>Aki Citizens Hospital</b> (Managed by the Hiroshima City Medical Association) (Closed Aug 6, Dec 29 to Jan 3) 2-14-1 Hataka, Aki-ku Tel: 082-827-0121 Fax: 082-827-0561	Internal medicine and surgery		8:30 am – 3:30 pm 6 pm – 11 pm	6 pm – 11 pm	6 pm – 11 pm
<b>Hiroshima City Medical Association Senda-machi Nighttime Emergency Medical Center</b> (Closed Dec 31 to Jan 3) 3-8-6 Senda-machi, Naka-ku Tel: 082-504-9990 Fax: 082-504-9991	Internal medicine (15-year-olds or older), ophthalmology, orthopedics, surgery (for injuries)	7:30 pm – 10:30 pm	7:30 pm – 10:30 pm	7:30 pm – 10:30 pm	7:30 pm – 10:30 pm
<b>Asa Medical Association Kabe Nighttime Emergency Medical Center</b> (Closed Dec 31 to Jan 3) 4-11-28 Kabe, Asakita-ku Tel: 082-814-9910 Fax: 082-814-9909	Internal medicine (15-year-olds or older)	7:00 pm – 10:30 pm	7:00 pm – 10:30 pm	Closed	Closed
<b>Hiroshima Oral Health Center</b> 3-2-4 Futabanosato, Higashi-ku Tel: 082-262-2672 Fax: 082-262-2556	Dentistry	Closed	Closed	9 am – 3 pm	9 am – 3 pm

## 7-5 Other Information

### The City of Hiroshima Official Website and foreign language websites

#### 1. Official City of Hiroshima Website

The City of Hiroshima website not only has a Japanese version, but also pages in English, Korean, Chinese, Portuguese, Spanish, Filipino, and Vietnamese.

You can also use the automatic translation function (a private-sector translation service) to translate the Japanese website into English, Korean, Chinese, Portuguese, Spanish, Filipino, or Vietnamese. However, please be aware that the resulting translation is not always accurate. We offer simplified Japanese (やさしいにほんご) for those who are not yet used to Japanese.

[www.city.hiroshima.lg.jp/](http://www.city.hiroshima.lg.jp/)



#### 2. Hiroshima Peace Culture Foundation's *For International Residents*

Provides information for international residents about life in Japan, disaster information, international events, and more. Available in English, Chinese, Portuguese, Spanish, Vietnamese, Filipino, and Korean.

<https://h-ircd.jp/en/guide-en.html>





### 3. **Multilingual Living Guide** (Council of Local Authorities for International Relations)

Provides international residents with essential information about life in Japan. Available in English, Chinese, Korean, Portuguese, Spanish, German, French, Vietnamese, Indonesian, Tagalog, Thai, Russian, Myanmar Language (Burmese), and simplified Japanese (やさしいにほんご).

<http://www.clair.or.jp/tagengo/index.html>



### 4. **Emergency Medical Care Net Hiroshima: *Kyūkyū Iryō* Net Hiroshima** (Hiroshima Prefecture Emergency Medical Information Network)

This site has information in English on matters such as healthcare during national holidays, weekends, and afterhours.

- You can search for hospitals and clinics providing foreign language services.

<http://www.qq.pref.hiroshima.jp>



### 5. **Start Hiroshima!**

Thirteen informative videos about life in Hiroshima for international residents in Japanese. English, Chinese, Korean and Vietnamese subtitles available.

<https://www.youtube.com/channel/UCZuk9nZf0COsZyJxHg2YBLA>



### 6. **Immigration Services Agency's *A Daily Life Support Portal For Foreign Nationals***

Provides essential information about life in Japan. Available languages include Japanese, English, Korean, Chinese, Portuguese, Spanish, Filipino, and Vietnamese, and more.

[http://www.moj.go.jp/nyuukokukanri/kouhou/nyuukokukanri10\\_00055.html](http://www.moj.go.jp/nyuukokukanri/kouhou/nyuukokukanri10_00055.html)



### 7. **Explore HIROSHIMA**

Provides tourist information about Hiroshima City and surrounding areas. Available in English, Korean, Chinese (traditional/simplified), French, German, and Thai.

<https://www.hiroshima-navi.or.jp>

