

Welcome to Hiroshima

Welcome to Hiroshima, an international peace culture city.

This guidebook is for all international residents who come to live in Hiroshima City. It contains information about what to do during an emergency or disaster, various important procedures, and other topics useful in your everyday life.

If you are not confident in your Japanese abilities, please make use of the Hiroshima City Consultation Service for International Residents (**Tel:** 082-241-5010).

We hope that you will enjoy your life in Hiroshima.



This symbol is the official emblem of the City of Hiroshima; be sure to read any notifications or information you receive bearing this mark.

1 Emergency Telephone Numbers

1-1 Fire, Medical Emergencies, and Rescue Services

Call 119 in case of fire, medical emergencies (sudden illness or injuries), or for rescue services (when you need to be rescued during a natural disaster, etc).

Tell the operator the following information:

1. Whether there is a fire or medical emergency.
2. An easily understood address or location with a clear destination.
3. Your name and telephone number.

While ambulance services are free of charge, do **not** use them for minor illnesses or injuries.

If you are unsure about whether or not to call an ambulance, go to the hospital, or which hospital to go to, call the Hiroshima Region Urban Area Emergency Consultation Center to speak to a nurse or other trained medical professional.

Hiroshima Region Urban Area Emergency Consultation Center

Tel: #7119 or 082-246-2000



1-2 Traffic Accidents and Crime

Call 110 if there is a traffic accident or to report a crime.

Tell the operator the following information:

1. Whether there has been a traffic accident or crime.
2. When and where.
3. What has happened.
4. If anyone is injured.
5. Your name and telephone number.

Call 119 if anyone is in need of an ambulance.

